Table 1. Themes Emerging from Humanitarian Aid Workers' Quotations.

Themes

Communication

Different languages read to misunderstandings.
 Disagreements and conflicts arise from different points of view.
Effects of teleworking on interpersonal relationships.
The lack of personal contact promotes social inequalities.
 Cases of racism and the loss of human ties.
 Challenges arising from the spread of misinformation.
Inability to provide effective support due to teleworking.
Complications in accessibility of services due to pandemic-related measures.
Limited services and insufficient financial support.
 Lack of essential materials, infrastructure, and resources.
 Shortages of agencies, donations, staff, and contractual agreements.
Insufficient knowledge and training opportunities.
 Lack of clear job descriptions and supervision.
Emotional exhaustion, emotional strain, and fatigue.
 High pressure and stressful situations leading to burnout.
 Lack of adequate psychological support.
 Feelings of insecurity and uncertainty about the future.
Diminished sense of creativity.
 Feelings of alienation and lack of respect in the workplace.

Perceived selfishness among colleagues.
The emotional impact of confinement and fear.

· Cultural differences and perceptions.

• Different languages lead to misunderstandings.